

LOTS ROAD AUCTIONS CHELSEA

CUSTOMER LOGIN AREA:

Here at Lots Road we have decided to set up a personal area for each client. This will allow you to login to your own personal account and create a wish list of your favourite lots from the auction each week. Making it easier for you to find those all important lots as quickly as possible.



REGISTER HERE:

When registering for the Customer Login area you will need to fill in the required text fields:

First Name: _____

Surname: _____

Email: _____

Country: _____ (Please click the downward arrow for country options)

Password: _____

Password Match: _____

This will automatically create a customer profile with a set username and password, which will be emailed straight away to you.

CUSTOMER LOGIN:

To enter your Customer Login account you must do the following:

- Open www.lotsroad.com in a new browser window.
- In the bottom left hand column you will see the fields required to login
- Please enter your username (registered email address)
- Please enter your password provided in the email

There is also an option for if you have forgotten your password you will have to click 'Forgotten Password' and re enter your email address. This will automatically re send your password.



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HOMEPAGE:

Once logged in, this will bring you back to the homepage. However, you will now see, in the bottom left hand column, links to the following:

- **My Account**
- **My Wishlist**

You can then continue with browsing the website in usual way but when you come to the Catalogues you will see a link on each lot saying 'Add to my Wishlist'.

MY WISHLIST

A small box in the left hand column will appear once you have added an item showing a quick link to the lot with its Auction ID number.

To view full wishlist please click 'My Wishlist'. This will take you to the full list of all your favourite lots complete with:

- 'Auction ID'
- 'Lot Description'
- 'Remove' – Click here if you would like to remove an item from your wishlist
- 'View' – Click here to view the saved lot

Please Note. The selected lots will only remain until the following Monday once the sale results for that auction have been replaced.

MY ACCOUNT

If you would like to update any part of your personal profile you can do so by clicking 'My Account' and updating the required information. Please click 'Update Profile' to save changes.